

Quality and Food Safety Policy

At Smurfit Westrock Bag in Box San Antonio, we are dedicated to manufacturing high-quality Vitop® taps and related plastic injection-molded components with a focus on Quality and Food Safety. We are committed to exceeding our customers' expectations through innovation, reliability, and continual improvement.

We recognize that Quality and Food Safety are critical to our success and essential to meeting the needs of our customers, stakeholders, and regulatory bodies. Our objective is to deliver safe, compliant, and cost-effective products that enhance customer satisfaction and trust. We achieve this by developing, maintaining, and continually improving our Quality and Food Safety management systems, setting clear objectives, and promoting accountability throughout the organization.

OUR KEY COMMITMENTS

- Developing a robust Quality and Food Safety framework to ensure first-time-right performance and operational excellence in the production of Vitop® fitments.
- Embedding a culture of continual improvement by regularly monitoring and enhancing our processes at all levels.
- Ensuring full compliance with all applicable legal, regulatory, and customer-specific requirements related to food safety and product quality.
- Setting and reviewing SMART objectives to measure and drive our Quality and Food Safety performance.
- Understanding and meeting the expectations and requirements of our customers, regulatory authorities, and other stakeholders.
- Providing comprehensive training to all employees to build competence and awareness around Quality and Food Safety.
- Maintaining a proactive and positive Food Safety and Quality culture within the organization.
- Regularly auditing and reviewing our systems and processes, implementing corrective actions and driving continual improvement.

Management commits to its regular review in alignment with good manufacturing practices. This policy is communicated to all employees and is reviewed annually to ensure alignment with our strategic goals, evolving customer expectations, and regulatory standards.

February 10th, 2026.

Veronika Necasova
General Manager

Smurfit Westrock North America Vitop



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A handwritten signature in blue ink, appearing to be 'V. Necasova', written in a cursive style.